TRAVEL NEVADA

Q3 Report

January – March 2023



BRAND EVOLUTION: Highlights

Brand Refinement

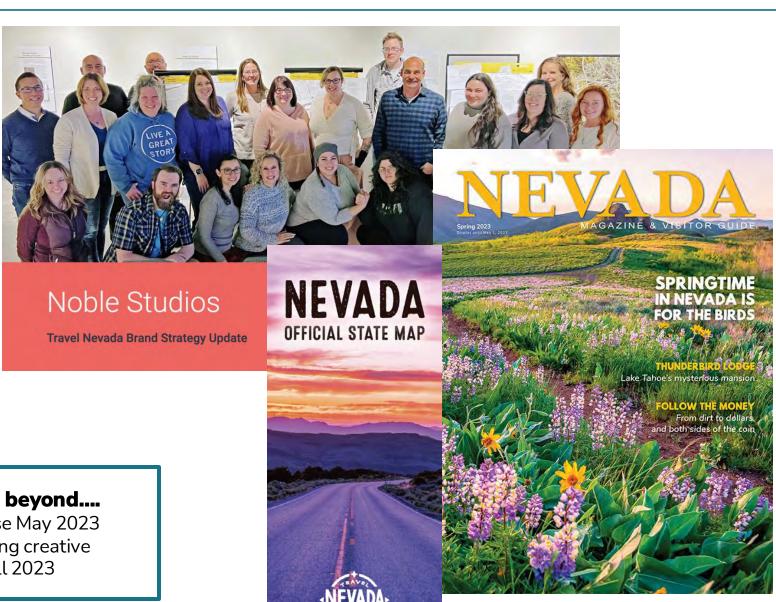
- Brand Workshop
- Creative testing initiated

Official State Map Released

- Partnered with NDOT
- 1MM printed for distribution over the next 2 years

Nevada Magazine & Visitor Guide

Spring 2023 Release Feb 2023



Upcoming in Q4 and beyond....

- Summer 2023 release May 2023
- Concepting and testing creative
- New campaign in Fall 2023

DOMESTIC MARKET DEVELOPMENT: Paid Media Highlights

The **bridge campaign** continued to run. These are some of our highlighted partners for the quarter.



Interactive Mobile Display Banner Ads











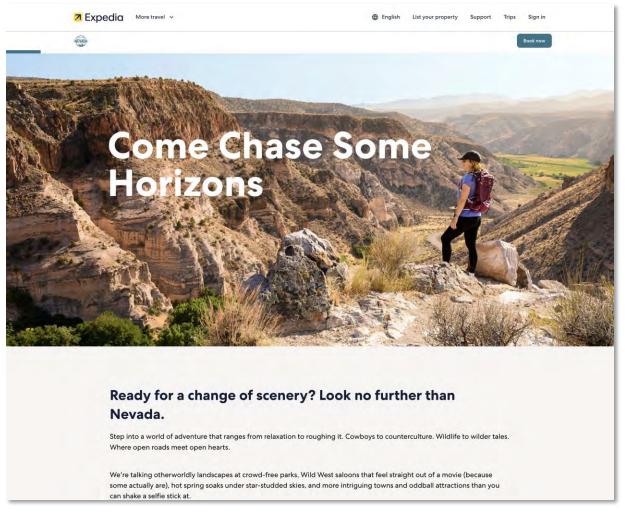
Interactive Ad Unit for Streaming and Live TV

Played our :30 sec broadcast spot with the ability to interact with four different outdoor activities that rotated while the ad plays



DOMESTIC MARKET DEVELOPMENT: OTAs

Destination Landing Pages











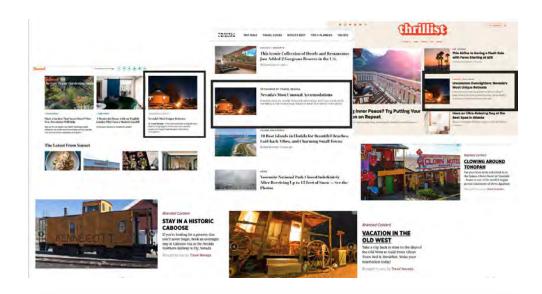
DOMESTIC MARKET DEVELOPMENT: Paid Media Highlights

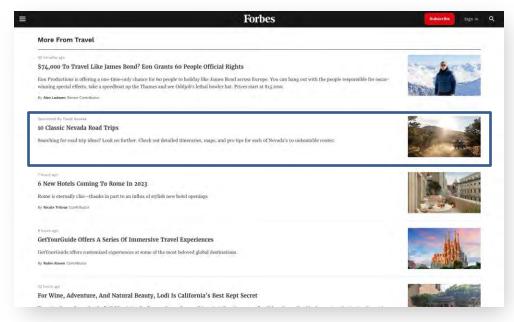
Programmatic Display & Native Advertising

- Native ads, as part of always on strategy, drive to content on TravelNevada.com
- 10 Classic Nevada Road Trips
- Uncommon Overnighters: Nevada's Most Unique Retreats
- Winter in Nevada: Where to Warm Your Spirits







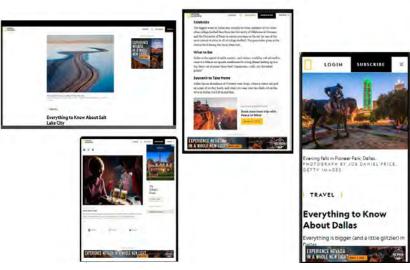


DOMESTIC MARKET DEVELOPMENT: NatGeo

Sponsored Article

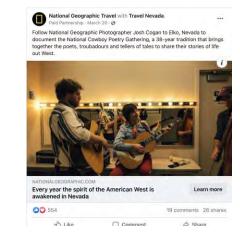


Site-wide display advertising





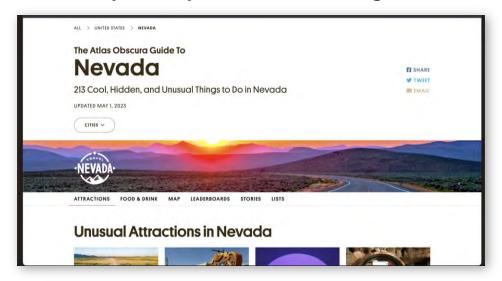
Social Media





DOMESTIC MARKET DEVELOPMENT: Atlas Obscura

Specialty Destination Pages

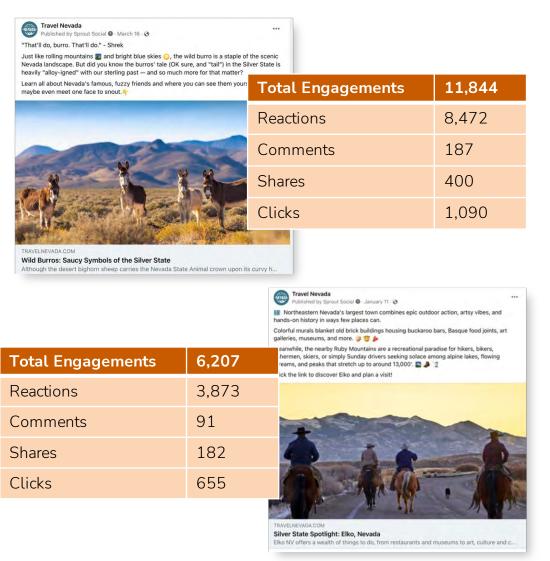


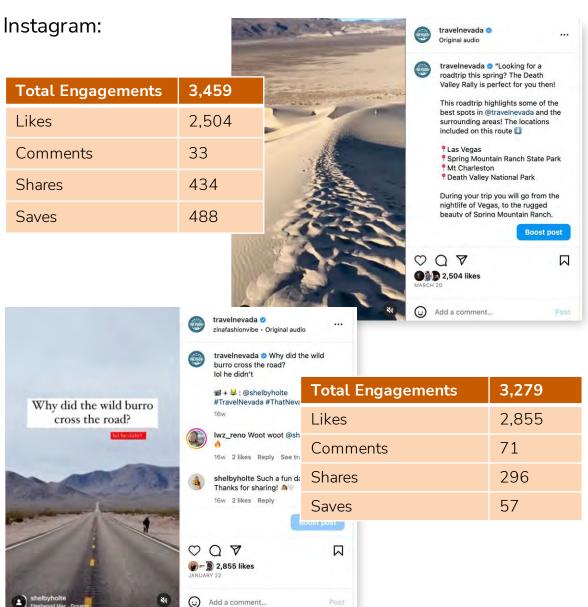




Our organic engagement continues to grow.

Below are some of our top engaged posts from Facebook and Instagram:







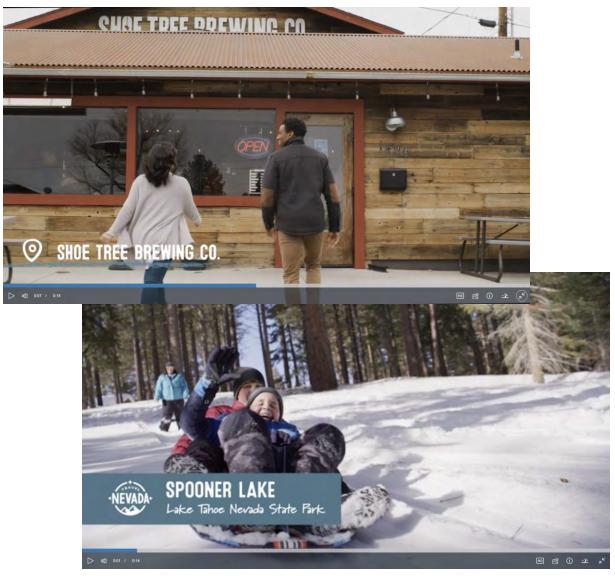






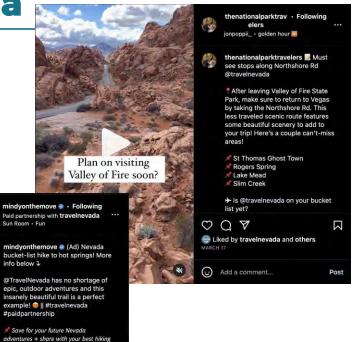
Throughout Q3, organic posts were boosted to further reach Nevada's target audience:

- March with a total 12K clicks and 18K engagements.
- Wild Burros was a top performer in March having the most engagements at 11,844.
- The Elko Spotlight post was also a top performer in March with 6,207 engagements.



Collaborations

Influencer







Gold Strike Hot Springs (about 35 miles from Las Vegas and only 5



Day 1: Start out in Las Vegas is 1 Take a short drive & explore the Red Rock Canyon National Conservation area (**fantastic views, hikes for all abilities & a rock climbers DREAM come true (9) Head directly next door to Spring here would be amaaaziiiing) Head back to Vegas & enjoy a little of the strip or some of



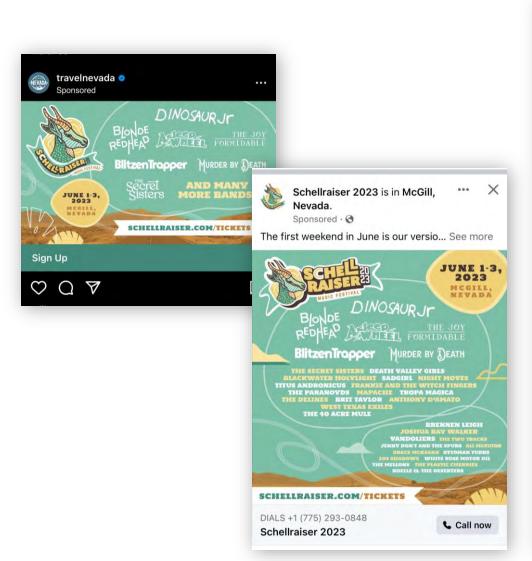
Winter Content Video Shoots for Social Reels

DOMESTIC MARKET DEVELOPMENT: Social Contest

Schellraiser Event Contest

We ran a contest where we gave away 2 tickets to the new Schellraiser Music Festival in McGill, Nevada and a free camping spot at the festival.

Total Submissions	831
From Social Ads	140
From E-Blast	650
Conversion Rate	27.44%

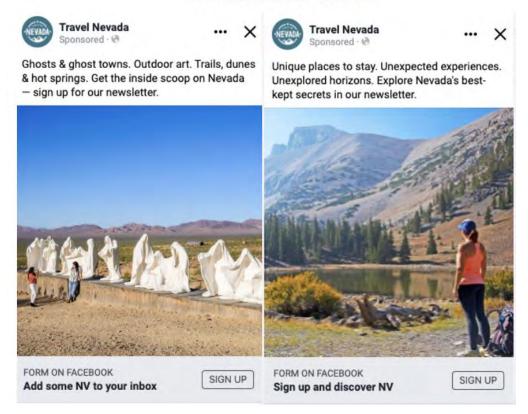




Visitor Guide Leads



Newsletter Leads



- Lead-generation promotion continued on Meta (Facebook) for Visitor Guide requests and e-newsletter signups
- The Q2 Meta Lead Generation campaign generated
 2,376 leads

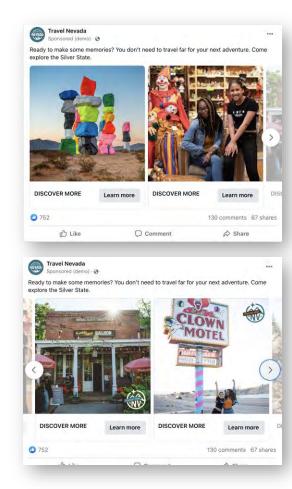
- Our Target Audience was more likely to engage with (and complete) the **Newsletter ad**
- Visitor Guide ad performance was not far behind

DISCOVER YOUR NEVADA: Paid Media Highlights

30 second DYN Broadcast Spot



Social Ads



Digital OOH Programmatic & Digital Display Ads



Nevada Independent Newsletter Ad



DISCOVER YOUR NEVADA: Paid Media Highlights

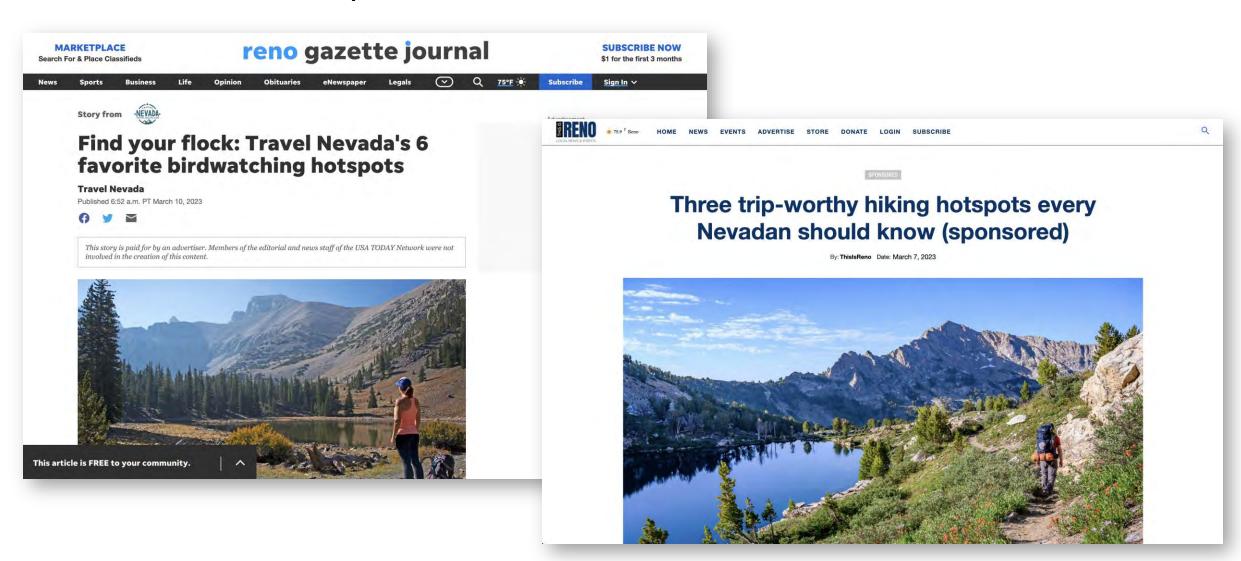
Homepage Takeovers on ReviewJournal.com and LasVegasSun.com





DISCOVER YOUR NEVADA: Paid Media Highlights

Sponsored Articles on RGJ.com and ThisIsReno.com



DISCOVER YOUR NEVADA: Looking ahead

Upcoming in Q4 and beyond...

- Develop always-on campaign utilizing programmatic advertising, SEO and SEM paid search, social media marketing, YouTube advertising, etc.
- Expand other state agency partnerships to reach multiple Nevada audiences
- We have also partnered with PBS's Wild Nevada to create a video series titled "Discover Your Nevada Moments" to showcase the state and provide a deeper look into the history and wonders of Nevada.
- Working with local influencers to harness local perspectives.



DOMESTIC MARKET DEVELOPMENT: TravelNevada.com



- During Q3 we saw a higher ratio of website visitors who then visit Nevada.
- Q3 saw a boost in website and we see strong growth in Fahlgren established and emerging markets.
- Sessions to the website are lead in order by Organic, then Paid, and then Direct.
- We can see the effects of increased engagement from the "Discover Your Nevada" campaigns.
- We are above industry benchmark for the website's ADA score.

Main KPIs

KPI	FY to Date (Q3)	YoY Change	% to Goal	FY Goal Targets	
Partner Referrals 117,833		117,833 +52.3%		225,000	
Newsletter Signups	21,857	+35.9%	87.43%	25,000	
Visitor Guide Downloads/Views	48,749	-8.5%	68.66%	71,000	

Supporting Metrics

KPI	FY to Date (Q3)	YoY Change	% to Goal	FY Goal Targets	
Rural Pageviews	1,204,959	+9.8%	73.03%	1,650,00	
Page Conversions (SEM + YouTube)	48,914.04	-18.4%	74.11%	<mark>66,000*</mark>	
Nevada Traffic	560,404	-32.2%	70.05%	<mark>800,000*</mark>	
Visitors with 10+ min sessions	99,383	-1.3%	66.26%	150,000	
Visitors with 5+ pages/session	96,948	+8.0%	312.80%	30,994	

*Reforcasted

DOMESTIC MARKET DEVELOPMENT: Paid Performance

Paid Search Performance YoY Overview

- All campaign CTR and Conversion Rate are surpassing travel industry benchmarks.
- Sessions and partner referrals are up compared to last year.
- We saw the largest decrease in conversions due to changes made keyword targeting, cost/conversion increases, and some campaigns were not running in FY 22/23 that were running in FY 21/22.

+14%

+14%

CLICKS

117.619 vs. 103.118

13.19% vs. 11.53%

-30% PAID CONVERSIONS

18,900 vs. 27,036

YouTube Performance Overview

- Video impressions are slightly lower in Q3 2023 because we were running three additional Video campaigns in the previous period
- Video ads generated 11,810 sessions (+18 PoP) with an increase in spend of 14%
- The Hiking video campaign was the stronger of the two campaigns running and received an average of 8 second of watch time per impression.

-3% +42%

IMPRESSIONS

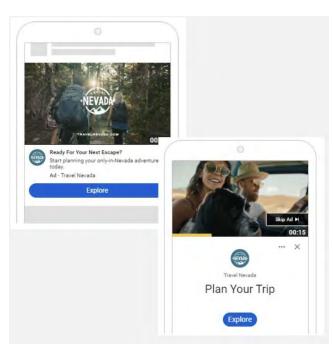
VIEW RATE

1.054.806 vs. 1.082.930

25.06% vs. 17.65%

+26%

2.09% vs. 1.66%



DOMESTIC MARKET DEVELOPMENT: Newsletter

Email Highlights

- In Q3, email drove less sessions but dropped our site bounce rate.
- Partner referrals are lower (-34% YoY), which could be attributed to sending two less emails to 11,471 less subscribers, as we continue to clean our lists. The stronger content block for getting subscribers to click through to the website seems to be the block with CTA's.
- The Visitor Guide emails received the highest engagement across both in-state and out-of-state visitors.
- Emails generated over 290% Visitor Guide Downloads from the previous year.
- Overall, list growth is up compared to this time last year.
- Newsletter signups grew +44% YoY
- Subscribed contacts grew +70% YoY

Email Highlights Overview

-5%

REFERRALS

-2% **BOUNCE RATE**

SESSIONS

11,790 vs. 12,369

941 vs. 956

40.97% vs. 41.86%

Email Overview Out-of-State

-5%

-14%

-10%

OPEN RATE

CLICK RATE

CTR

16.37% vs. 17.19%

2.59% vs. 3.00%

15.81% vs. 17.49%

Email Overview In-State

+10%

+4%

OPEN RATE 21.25% vs. 19.27%

CTR

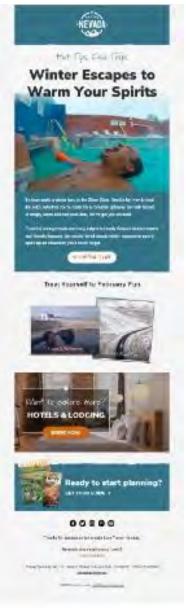
5.44% vs. 5.24%

CLICK RATE

25.60% vs. 27.18%

DOMESTIC MARKET DEVELOPMENT: Newsletter





Out-of-State

MONTH	Туре	Email Theme	Sent	Open Rate	Click Rate	CTR	Unsubscribe Rate	Partner Referrals
January	Thematic	Winter Events Roundup	48,188	16.78%	1.48%	8.8%	0.37%	55
January	Standard	Aprés Everything	48,912	15.04%	1.5%	9.98%	0.41%	260
February	Thematic	Warm Your Spirits	49,391	16.04%	2.53%	15.76%	0.31%	90
February	Standard	Quarterly Visitor Guide	49,697	17.6%	4.79%	27.22%	0.35%	86

In-State

монтн	Туре	Email Theme	Sent	Open Rate	Click Rate	CTR	Unsubscribe Rate	Partner Referrals
January	Thematic	Winter Events Roundup	17,640	21.85%	3.27%	15%	0.2%	42
January	Standard	Aprés Everything	17,848	19.13%	3.11%	16.27%	0.21%	217
February	Thematic	Warm Your Spirits	18,001	20.6%	5.75%	27.93%	0.15%	119
February	Standard	Quarterly Visitor Guide	18,117	23.42%	9.54%	40.74%	0.15%	72

DOMESTIC MARKET DEVELOPMENT: Looking ahead

2023 Media Buy execution

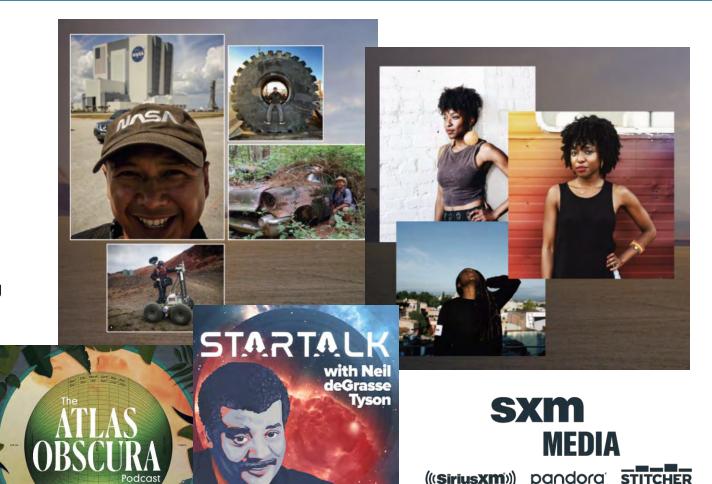
- Warner-Bros/Discovery Video Series
- Lonely Planet Articles and Video Series
- SXM Media Podcast Host reads
- Trip Advisor Branded Trips
- Travel Zoo Destination Showcase and newsletter
- Atlas Obscura Video Series and designated Podcast
- Podcast Ads Read by Hosts
- Continuing OTAs, Native, and Programmatic advertising

2024 Media Buy planning

- Inter-agency coordination
- New market research/discussion
- Approval at June Commission meeting

TravelNevada.com

- Trip Planning Tools
- Improve UX overall on site
- Itinerary content specific to adventure level and demographics







(Atlas Obscura



